

Check-In with Confidence.

## Navitaire Partners with ICTS to Help Airlines Automate Travel Document Requirements



ICTS Europe Systems is a leading provider of advanced software technology designed specifically for the aviation industry.

Navitaire's partnership with ICTS streamlines accounting processes with simplified ICTS to airline direct billing and offers another way to help airlines stay abreast of changing documentation requirements around the world.

NAVITAIRE & ICTS



Improper traveler document validation can result in hefty fines. Navitaire has partnered with ICTS to help airlines simplify and automate the process with integrated document validation services.

ICTS's automated document check integration improves the check-in experience by alerting travelers and agents of the required documentation needed for each individual passenger, fed in real-time. It is integrated with the following Navitaire solutions:

### GoNow Agent

Our airport check-in solution solves the key business problem faced by airport agents – using one system to manage all airport-related check-in functions in a smooth, intuitive flow. Documentation requirements can be displayed for individual passengers at check-in and boarding, so the agent can process the necessary paperwork with confidence.

### Navitaire Kiosk

Navitaire Kiosk enables the creation of kiosk interfaces that can be used by travelers to perform self-service check-in functions. Designed for use with any Common Use Self-Service (CUSS) compatible hardware platform\*, it is customizable and adaptable to airline-specific business rules, supporting self-check-in and self-service workflows, increasing efficiency and helping improve customer service. Travelers can be required to submit the appropriate documentation at the kiosk prior to completing check-in.

\*CUSS compliant touchscreen kiosk hardware to be provided by carrier.

Learn more at <https://ies.aero>

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